# LinkedIn For Beginners



11 August 2017 9:30am – 11:30am BizHub at Realm, Ringwood Town Square 179 Maroondah Highway, Ringwood Victoria Australia 3134

#### Sue Ellson BBus AIMM MAHRI CDAA (Assoc) ASA MPC

https://www.linkedin.com/in/sueellson http://sueellson.com https://120ways.com sueellson @ sueellson.com

#### **Sue Ellson Professional**

1987 Started digital literacy and training 1994 Moved to Melbourne from Adelaide 1994 Consulting – careers, business, marketing, training 2001 First website online NewcomersNetwork.com 2001 Member of the Australian Institute of Management (now Institute of Management and Leaders) 2003 Joined LinkedIn now 11,247 Connections, 1,060 profile views last 90 days 2005 Member of the Australian Human Resources Institute 2008 Independent LinkedIn Consultant and Member of Melbourne Press Club 2010 Started GlobalMobilityNetwork.com 2012 Started CamberwellNetwork.com 2014 Teaching at the Centre for Adult Education 2015 Associate Member of Career Development Association of Australia & Australian Society of Authors 2016 Teaching at General Assembly and RMIT Short Courses, wrote and published 3 books – 120 Ways To Achieve Your

Purpose With LinkedIn, 120 Ways To Attract The Right Career Or Business, 120 Ways To Market Your Business Hyper Locally 2017 Teaching at Monash Training and Professional Development



1982 Started work at Westpac in Adelaide





#### Sue Ellson Voluntary

- 1991 1992 Committee Member, Westbourne Park Netball Club
- 1991 1992 Fundraising Committee and Assistant Treasurer South Australian United Church Netball Association
- 1991 1993 Photographer Mitchell Park Football Club and Morphettville Park Football Club
- 1992 1993 Inaugural Secretary/Treasurer & Westpac Representative Australian Institute of Bankers SA Young Banker's Committee
- 1998 1998 Fundraising Committee Member, Templestowe Heights Pre School
- 1999 1999 Committee Member University of South Australia, Administrative Management Student and Staff Course
- 2001 2002 Committee Member, Cultural Tourism Industry Group
- 2001 2002 Promotions Executive and Deputy Chair, International Business Group Australian Institute of Management
- 2001 2002 Promotions Officer and President Templestowe Valley Pre School
- 2003 2007 Committee Member Victorian Community Committee for Harmony
- 2003 2009 Media, Communications and Committee Member Victorian Immigrant and Refugee Women's Coalition (VIRWC)
- 2004 2011 Parent Helper Scouts Australia (including two Jamborees and one Cuboree)
- 2007 2015 Convenor, International Human Resources Network Victoria Australian Human Resources Institute (AHRI)
- 2009 2012 Committee Member, Friends of Music Parent Helper Camberwell High School
- 2011 2012 Committee Member, Friends of Music Parent Helper Blackburn High School
- 2011 2014 Adviser and Facilitator, Camberwell Traders Association
- 2013 2014 Consultant to the Media Team St Paul's Anglican Church Canterbury
- 2013 2016 Volunteer Foster Carer RSPCA Victoria
- 2014 2015 Councillor Victorian State Council Australian Human Resources Institute (AHRI)
- 2001 now Free Presentations, Training, Events for various organisations and social enterprises Newcomers & Camberwell Networks











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You may think that LinkedIn is a network for professionals in career roles – but did you also know that it can be used as a tool to build your digital asset, your brand and your business?

Join us at this interactive workshop where you will learn the 10 best ways to use LinkedIn for your business in Maroondah and beyond by adopting tried and true tips and techniques.

Come ready to take action and see real results and new referrals within weeks. Be prepared beforehand by reading the following articles:

- Business Case for LinkedIn
- Primary and Secondary Keywords

This interactive workshop is ideal for:

- experienced professionals starting their own business
- business owners who want to incorporate LinkedIn in their marketing mix
- digital marketers who want to add LinkedIn to their repertoire for promoting local business.

# LinkedIn Stats

- started out in the living room of co-founder Reid Hoffman in 2002
- launched 5 May 2003
- world's largest professional network 500+ million members in 200+ countries
- mission to connect the world's professionals to make them more productive and successful
- LinkedIn is publicly held, diversified business model with revenues from member subscriptions, advertising sales and talent solutions
- acquired Pulse, SlideShare, Lynda, Connectifier now acquired by Microsoft
- started as a network, then publishing, next B2B platform
- <u>https://press.linkedin.com/news-releases</u>

# Why?

- Around 8 million Australians have a LinkedIn profile (Facebook 15M, Instagram 7M, Twitter 5M, Pinterest 4M, Snapchat 3M Google+ ?)
- 14 times more likely to be viewed if you have a photo
- 7 times more likely to be viewed if your profile has been completed
- three most important sections Photo, Headline, Summary (Top 2 lines)
- your network is your net worth pull strategy rather than push strategy
- remember to include contact information in 'Summary' section (but leave a space in your email address sueellson @ sueellson.com to prevent spam robots)

#### And also because...

- word of mouth referral verification tool (first page of search results)
- not what you know or who you know but who refers you
- value of your network (not security of one major client)
- rate of change of technology (keep up to date or be left behind)
- importance of keywords (in house and online)
- Digital Footprint (what is in Google), Literacy, Asset, Competency
- brand YOU (manage your own profile and business profile)
- 95% of decision makers (and people at parties) will Google you

https://www.linkedin.com/pulse/business-case-linkedin-sue-ellson

# LinkedIn Hangups

- No privacy past history, need to have a digital footprint
- Don't know who to connect to depends on purpose
- Too much time do a cost benefit analysis
- Too costly I use the free account
- Can't write dot point keywords
- Scared of computers need to show digital competency
- Business rules read or have your own social media guidelines
- Need help ask a friend or expert

#### LinkedIn Resources

More articles at <u>sueellson.com/publications</u>

More slides, videos and audio recordings at <u>sueellson.com/presentations</u>

Goodie Bag offer Email sueellson @ sueellson.com 'BizHub'

#### Before you update your Profile

- use Google Chrome as your browser, change downloads setting
- be clear about your purpose
- prepare a list of primary and secondary keywords for your target audience <u>http://www.linkedin.com/pulse/linkedin-keywords-what-</u> <u>primary-secondary-should-you-sue-ellson</u>
- record your statistics in a spreadsheet views per 90 days, connections, recommendations, endorsements
- save a PDF of your profile (from your Profile Page <u>https://www.linkedin.com/in</u>)
- get an archive of your data (and list of connections) <u>https://www.linkedin.com/psettings/member-data</u>)
- turn off activity broadcasts (turn on once complete) <u>https://www.linkedin.com/psettings/activity-broadcast</u>

#### Before you update your Profile

- Add all your email addresses to your account
  <u>https://www.linkedin.com/psettings/email</u>
- Select who can see your Connections
  <u>https://www.linkedin.com/psettings/connections-visibility</u>
- Turn off Viewers of this profile also viewed
  <u>https://www.linkedin.com/psettings/browse-map</u>
- Decide whether or not to be anonymous when viewing profiles
  <u>https://www.linkedin.com/psettings/profile-visibility</u>

#### 1. Complete Your Personal Profile

- Update your LinkedIn URL to your name <u>https://www.linkedin.com/public-profile/settings</u>
- Good photo aligned with your purpose and background image
- Excellent Headline (under your name keyword rich) select Location
- Excellent Summary section (first two lines most important)
- Current Job / Experience (linked to your Company Profile)
- Include your Website in the Websites Section (Edit your Contact Info) <u>https://www.linkedin.com/in/edit/contact-info/</u>

## 2. Complete your Company Profile

- If you haven't already, create it here
  <u>https://www.linkedin.com/company/home</u>
- Include your keywords use maximum amount of characters
- Maximise the Company Profile good logos, consistent description with other Social Media Profiles, Specialties, Started, Cover Image etc <u>https://www.linkedin.com/pulse/how-maximise-your-company-profile-linkedin-sue-ellson</u>

# 3. Follow Local Pages

- Maroondah City Council
  <u>https://www.linkedin.com/company-beta/820028/</u>
- BizHub Maroondah Showcase Page
  <u>https://www.linkedin.com/showcase/3881305</u>
- Maroondah Business Association
  <u>https://www.linkedin.com/company-beta/1249500/</u>
- Small Business Mentoring Service
  <u>https://www.linkedin.com/company-beta/485711/</u>
- Any other recommendations?

# 4. Join Local Groups

- Maroondah Business Association
  <u>https://www.linkedin.com/groups/3025669</u>
- Any other recommendations?

#### 5. Follow Professional Associations

 If you are a personal or organisational member of a Professional Association, make sure it is listed as a Certification on your Personal Profile and Follow the Association, Join the Group etc <u>https://www.linkedin.com/pulse/20141016095333-77832-how-to-</u> <u>showcase-your-professional-membership-on-linkedin</u>

#### 6. Develop Social Media Policy

- Suggested Personal Profile Updates
- Suggested Website Links and Company and Group Follows
- Suggestions for Regular Updates on Company Pages
- Encourage Likes, Comments, Shares
- Policy on Connections addition to your Enterprise Database
- Policy on Exit from your Enterprise (advised at start of relationship)

# 7. Research Opportunities

- Past Alumni Universities and Employers to Connect and Share
- Local and International Connections, Collaborators, Suppliers
- Search Posts for Publishing Ideas <u>https://www.linkedin.com/search/results/content/</u>
- Look at what non competing enterprises offer

# 8. Search Engine Optimise Everything

- Personal Profiles
- Company Profiles
- Articles
- Updates
- Share on your own website and other social media (in particular Google+)

# 9. Collect Statistics

- Employees Number of Connections and Views per 90 Days
- Company Number of Followers
- Company Updates Likes, Comments, Shares
- Referrals Check Google Analytics for your Enterprise Website
- Recommendations and Endorsements (particularly for keywords)
- Articles Views, Likes, Comments, Shares, appearance in Google

# 10. Review and Improve

- What works best for your enterprise?
- What generates the most engagement?
- What goes most viral?
- Incorporate Video, Images, PDF's etc

#### Personal Profile Statistics to Reach

- 60+ connections
- 100+ views per 90 days
- 6+ recommendations
- 20+ endorsements for top 10 skills
- 80% of sections completed (skip patents, date of birth)
- login once a week
- 3+ posts per year
- check for new features every six months
- back up and keep stats every three months

# **Company Profile Statistics to Reach**

- all employees Following
- 100+ overall Followers
- one or more Updates per month
- aim for more than five Likes, Comments or Shares per Update
- keep all information, logos etc up to date
- follow up all Comments and Shares within 24 hours
- check for new features every six months
- back up and keep stats every three months
- Company Profile <u>http://linkedin.com/pulse/how-maximise-your-company-profile-linkedin-sue-ellson</u>

# Commit to your purpose

- do some edits today
- look at other profiles for ideas
- do more edits with a friend
- set a deadline for updating your profile
- find an accountability partner to keep you accountable
- find a mentor to review your profile
- get MAXIMUM VALUE from attending this session take action immediately
- be courageous describe in dot points the truth and massage the message where necessary but never lie – pull marketing strategy



Email sueellson @ sueellson.com with BizHub in the subject line, include your first name and any feedback or questions from this session in the email and you will receive

- 1. Free electronic copy of these slides and link to audio recording
- 2. Free copy of top 20 tips from '120 Ways To Achieve Your Purpose With LinkedIn'
- 3. Invitation to connect on LinkedIn <u>https://www.linkedin.com/in/sueellson</u>

#### **REMEMBER – BE ACCOUNTABLE – DO SOME EDITS AS SOON AS POSSIBLE!**

Reviews also welcome – just Google 'Sue Ellson' and on the right hand side of your screen, click 'Write a Review'