

for Sales People

Sue Ellson BBus MPC CDAA ASA WV SPN

Independent LinkedIn Specialist, Author, Educator, Practitioner 9 November 2022

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Welcome

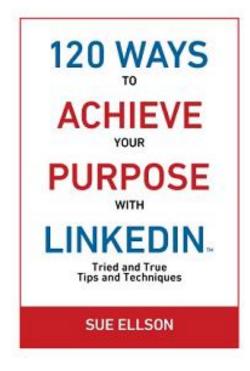
- √ top 10 techniques for Sales People
- ✓ top 10 ways to use LinkedIn for Sales People
- ✓ top 10 ways to manage your LinkedIn activity in 20 minutes per week

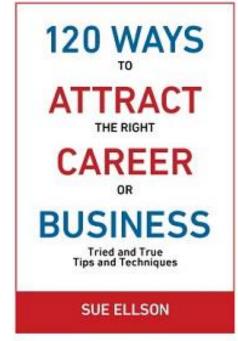
(please have the LinkedIn App ready on your phone)

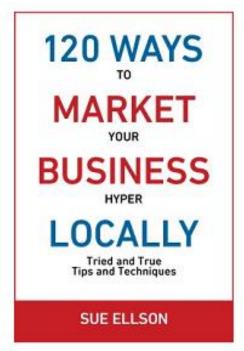
Here to give you awesome value and proactive action items!

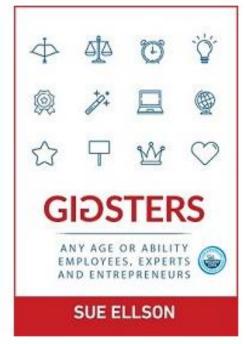


Special Gift – Free Downloads









- √ latest offer https://sueellson.com/latest-offer
- √ https://sueellson.com/services-and-pricing 10% savings if you mention this webinar
- ✓ you can say thank you by following me on social media!



Follow / Subscribe to Sue Ellson Online



- ✓ LinkedIn Profile https://www.linkedin.com/in/sueellson (23,138 Connections, 25,832 Followers)
- ✓ LinkedIn Page https://www.linkedin.com/company/sue-ellson (586 Followers)
- √ Facebook https://www.facebook.com/sueellson2
 (147 Followers)
- ✓ Twitter https://twitter.com/sueellson (408 Followers)
- ✓ Instagram https://www.instagram.com/sueellson (mostly poems) (329 Followers)



- √ TikTok https://www.tiktok.com/@sueellson
 (20 Followers)
- ✓ Sue Ellson Shares LinkedIn Newsletter (4,674 Subscribers)
 https://www.linkedin.com/newsletters/sue-ellson-shares-6869552819440099328
- √ Sue Ellson Email Newsletter (1,842 Subscribers) http://eepurl.com/hjxQkP



Gain Value = Buy Me A Coffee





https://www.buymeacoffee.com/sueellson

Fast Facts – more at sueellson.com

Sue Ellson is a Member of











Sue Ellson is the Founder of





https://sueellson.com/about and https://sueellson.com/services-and-pricing



Quick Points

- ✓ acknowledge traditional owners of land where we are all based what are you going from and to in the chat?
- ✓ this presentation is for people of all backgrounds and it is not professional advice for your personal circumstances
- ✓ slides and video recording link will be emailed to all guests who registered to attend
- √ you can leave your video camera off and microphone on mute (less bandwith)
- ✓ assume varied level of knowledge and experience and can read. Information correct at time of publication
- ✓ please add any questions you have in the Chat whilst I am screen sharing, you will not appear on the recording
- ✓ learn more about me at https://sueellson.com/clients
- ✓ will be asking you what has been most helpful to you at the end (feedback for me)
- ✓ will be recommending that you find one way to say 'thank you' pro bono webinar
- LinkedIn Endorsement for 'LinkedIn' or Recommendation, Google Review, Follow on Socials, Donate to a charity



This Presentation

- ✓ for all genders, backgrounds, beliefs, locations
- √ for Sales People and anyone who supports them
- √ suggestions and recommendations are based on my experience
- ✓ ethical and focused on attraction and relationship building techniques
- ✓ educational and more to review at...

LinkedIn Super Sales Strategies https://www.youtube.com/watch?v=h-Z9zANMxbw

How to generate leads, sales and results https://www.linkedin.com/pulse/how-generate-leads-sales-results-linkedin-sue-ellson

Where can you find warm leads on LinkedIn? https://www.linkedin.com/pulse/where-can-you-find-warm-leads-linkedin-sue-ellson-2c



Extra Resources

LinkedIn's Recommendations for Sales People
https://business.linkedin.com/sales-solutions/resources/create-an-effective-sales-profile#nav

Other LinkedIn Insights Webinar Slides and Recordings https://sueellson.com/linkedin-insight-webinars-and-recordings

Blog

https://sueellson.com/blog

Publications

https://sueellson.com/publications

Presentations

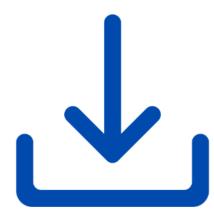
https://sueellson.com/presentations

Podcasts, Radio and Audio Programs https://sueellson.com/podcasts-audio-and-radio-programs

Videos

https://sueellson.com/videos

Today's slides and recording will be at https://sueellson.com/blog/linkedin-for-sales-people





Specific Sales People Tips

- ✓ connect with everyone you meet, remember and/or like prospects need 7 12 engagements before a sale
- ✓ personalise invitation requests and add value before asking for a sale
- ✓ remember that you will be checked out as a person, not just who you work for
- √ best place for leads existing customers and clients and people they know
- ✓ LinkedIn is a database it needs details not included, can't be found
- ✓ LinkedIn is a network and this provides more security than any one source of income
- √ remember that if you don't tell, you can't sell
- ✓ you need to keep track of what you are doing spreadsheet to start can systemise with processes and personalised templates but cannot automate
- ✓ won't be discussing Sales Navigator as that requires a Subscription and there is a lot you need to do before you make use of Sales Navigator and some sales people do not have access to it anyway





Sales Navigator

Product Outline

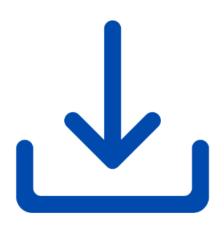
https://business.linkedin.com/sales-solutions/sales-navigator

Compare the Plans (does not include pricing) https://business.linkedin.com/sales-solutions/compare-plans

Sales Resources

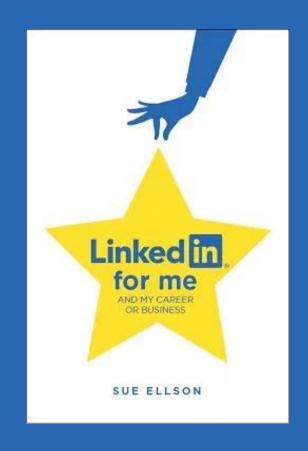
https://business.linkedin.com/sales-solutions/sales-strategies-tips#all-content-type/all-industries

Contact Sales for a Demonstration (get ALL your questions answered before subscribing) https://business.linkedin.com/sales-solutions/contact-us





Why even bother with LinkedIn?



Why bother with LinkedIn?

- ✓ You will be Googled by prospects, clients, competitors, friends, family, colleagues, fellow students (past and present), peers in the industry, current, future and past employees, your neighbours, people at parties etc LinkedIn is highly optimised for your name if you edit your Public URL
- ✓ Do you have your own website? Yourname.com? Yourbusiness.com? Top talent across the world do so you may like to think about this option but in the meantime, go with LinkedIn and/or Google Business Profile https://business.google.com (free website)
- ✓ 850 million members worldwide and over 17 million people in Australia are on LinkedIn not having a Google presence can be a liability. It allows you to share your story in your own way before someone else does. It can be a risk mitigation strategy. The number of people using LinkedIn in Australia is increasing year on year 59% between 25-34 https://www.statista.com/statistics/273505/global-linkedin-age-group
- ✓ No job or enterprise is forever, you NEED a network to maintain an income and to build your experience portfolio, reputation, brand etc and to be kept up to date on what is happening in your areas of expertise and keep a record of what you've done

- see how many you are already doing!

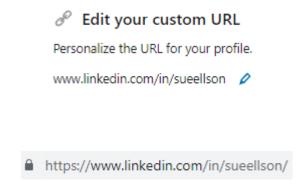


1. Complete your LinkedIn Profile in detail

- Save your LinkedIn Profile details (PDF will do most) and Get a Copy of your Data before changing your Profile https://www.linkedin.com/mypreferences/d/download-my-data
- make sure your headline has all of your keywords think about who you would like to find your profile https://www.linkedin.com/pulse/linkedin-headline-formula-label-keywords-interest-sue-ellson
- describe your Achievements (without commercially sensitive information) https://www.linkedin.com/pulse/how-write-add-achievements-your-linkedin-profile-sue-ellson
- review your skills and put the most important ones in the top three selection even if you don't have as many endorsements
- complete as many sections as possible https://www.linkedin.com/pulse/linkedin-profile-updates-cheat-sheet-sue-ellson
- the key locations for your new career keywords are
 - 1. Headline (can use the word 'Future' or 'Aspiring')
 - 2. Current Job Title
 - 3. Past Job Title
 - 4. Throughout as many other sections as possible (including Education)
- ask for Recommendations (you have reviews elsewhere, why not have them on LinkedIn too?)



2. Customise your LinkedIn URL – optimises your name in Google Search Results and can be added to your email signature, your website, business website, resumé, CV, business card etc https://www.linkedin.com/public-profile/settings



3. Edit your headline and banner – what 'label' do you want to be remembered for? Do you have multiple purposes? What do you want to be found for? What are your interests? 220 Characters

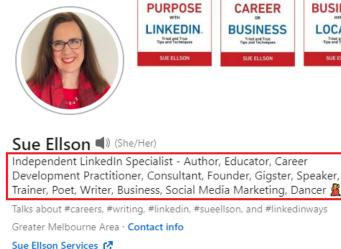
Banner cannot be used to sell or advertise

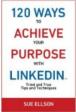
Photo – head and shoulders, high neck garment, eyes one third line, hair at top of circle

Label – Engaging Business Development Manager

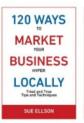
Keywords – Sales, Customer Relationship, Account & Social Media Management, Marketing, Digital Strategy, **Customer Service**

Interests – Love to Cook 🔊

















University of South Australia

Trainer, Poet, Writer, Business, Social Media Marketing, Dancer 🔏

Talks about #careers, #writing, #linkedin, #sueellson, and #linkedinways

25.672 followers · 500+ connections

Add profile section

Open to work Corporate Trainer, Book Author, Workshop Instr... Providing services

Career Development Coaching, Training, Social ...



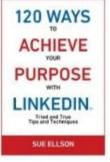


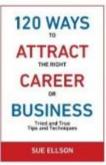
4. Add your multimedia bling via the LinkedIn Mobile Phone App

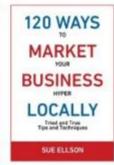
- video introduction on your face
- audio announcement of your name
- video link in the Featured Section

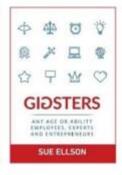
* Can also add media images in the Providing Services Section from the Open To button (with or without your phone)



















Independent LinkedIn Specialist - Author, Educator, Career
Development Practitioner, Consultant, Founder, Gigster, Speaker,
Trainer, Poet, Writer, Business, Social Media Marketing, Dancer

Talks about #careers, #writing, #linkedin, #sueellson, and #linkedinways

Greater Melbourne Area · Contact info

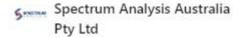
Latest LinkedIn Book Pre-Order 🗷

25,841 followers · 500+ connections

Open to

Add profile section

More



University of South Australia

5. Connect with everyone you meet online or offline FROM NOW ON

Everyone you message.

Everyone you like who visits your LinkedIn Profile.

Everyone you meet when you are out and about in person.

People who Follow the Company Page where you work (if relevant) or other Company Pages.

People who Engage with your Posts in the Newsfeed or your LinkedIn Articles.

Relevant people from the 'People also viewed' section on a LinkedIn Profile and their Recommendations.

People you know from your past – school, college, university, a course, a conference, your work.

People in your industry including well known people, influencers, people who receive media coverage.

People in professional associations, especially if there is a listing of members.

Create your own personal database and you can do it live via your phone too. You can Ignore connection requests if you don't want to connect with someone. Create your own selection criteria – location, industry, likelihood of engagement, quality of LinkedIn Profile and Activity, creepiness.

My policy, in Australia, photo, detail, reasonable number of connections, not selling me stuff I don't want.

You can follow LinkedIn Pages (especially if you would like to work there or sell products or services to them).

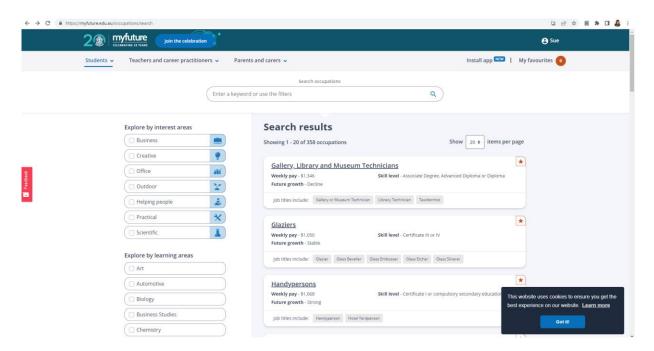
You can find more through a Google Advanced Search https://www.google.com.au/advanced_search



6. Join and/or Follow Professional Associations – you can Follow their Company Pages (even if you are not a member) – if you are a member, make sure you add it in the Licenses/Certifications section and the Organizations section and your Contact Info Website.

https://sueellson.com/blog/how-to-showcase-your-professional-membership-on-linkedin

https://myfuture.edu.au/occupations/search and choose a job then 'Industry Websites'



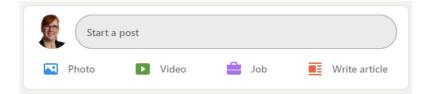


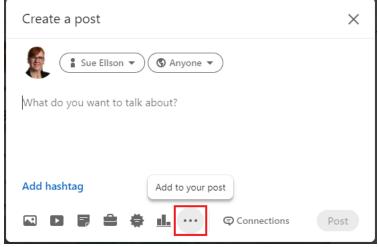
7. Consider how you will engage on LinkedIn

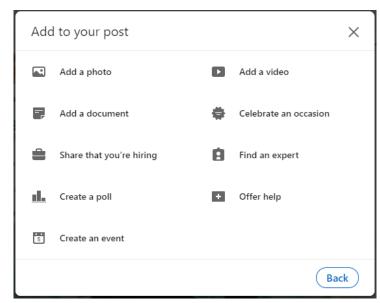
Engage – like, comment, share, endorse skills and write recommendations for your connections

Curate – find content elsewhere and share as a post

Create – prepare your own content and share as posts (newsfeed), articles (blog), events, newsletters, lives, audio, messaging





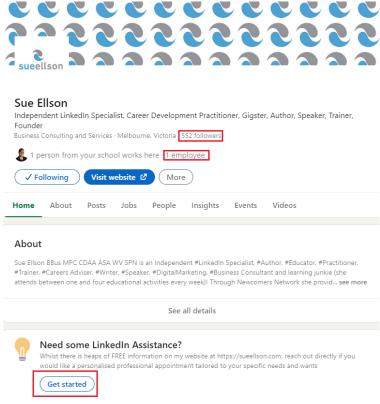






8. Consider creating a Company Page for your Name (solo) or Business Name (enterprise) – this is a way to 'collect' all of your work in one location and for you, even as an enterprise of one, to build your number of Followers. Can also include a Lead Generation form.

If you are part of a Company, consider providing content for the Company Page to share and make sure that the Company Page is fully updated (several new sections now available).





9. Adjust any relevant settings – turn off 'People also viewed' and Autoplay Videos. Selectively show your visibility – there is no need to Delete your LinkedIn Profile.

You may decide to turn on Creator Mode (nominate five hashtags) if you want to add Content to LinkedIn around major topics and change from 'Connect' to 'Follow' button on your LinkedIn Profile

https://www.linkedin.com/psettings/browse-map

https://www.linkedin.com/psettings/videos

https://www.linkedin.com/psettings/profile-visibility

https://www.linkedin.com/public-profile/settings

Can hide your profile

https://www.linkedin.com/public-profile/settings Can temporarily deactivate / hibernate no need to delete https://www.linkedin.com/psettings/

Visibility of your profile & network

Make your profile and contact info only visible to those you choose

Profile viewing options

Close

Full profile

Choose whether you're visible or viewing in private mode

Select what others see when you've viewed their profile

Your name and headline



Sue Ellson



Independent LinkedIn Specialist - Trainer, Author, Career Development Practitioner, Gigster, Business, Social Media Marketing Consultant, Network Founder, Writer, Poet, Dancer <u>M</u> Greater Melbourne Area | Management Consulting

Private profile characteristics



Founder in the Publishing industry from Greater Melbourne Area

Private mode



Anonymous LinkedIn Member

https://sueellson.com/blog/linkedin-for-creators-at-linkedin-local-wayne-new-jersey



10. Keep an eye on your Statistics – and download your data at least every six months https://www.linkedin.com/psettings/member-data and https://sueellson.com/latest-offer for the spreadsheet - make sure you are getting at least 100 profile views per 90 days and your number of Connections is increasing.

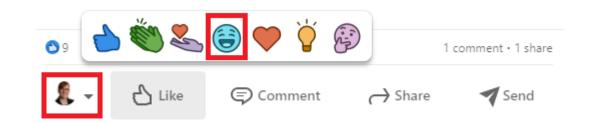
A	В	С	D
LinkedIn Personal Statistics – collect every six months	Sue Sample	Next Date	Next Date
– by Sue Ellson			
https://sueellson.com	10/05/2022		
1. Find out when you joined LinkedIn (go to the last page of results)	21/12/2003		
https://www.linkedin.com/psettings/data-log			
2. Number of Connections (max 30,000)	21,772		
https://www.linkedin.com/mynetwork			
60+ min, 500+ in time			
3. Number of Followers (max unlimited)	24,044		
https://www.linkedin.com/feed/followers			
More than Connections – if significantly more, shows thought leadership			
4. Number you are Following (max unlimited)	22,147		
https://www.linkedin.com/feed/followers			
More than Connections – if significantly more, shows you are interested in certain topics			
5. Profile Views per 90 days (Reverse stalk)	1,682		
https://www.linkedin.com/me/profile-views			
100+ per 90 days			
6. Search Results for 7 days	795		
https://www.linkedin.com/me/search-appearances			
50+ per 7 days			
7. Number of Featured Skills and Endorsements (max 50)			
https://www.linkedin.com/in/YOURURL			
Top 3 20+ votes			
Skill 1 Writing	93		
Skill 2 LinkedIn Training	173		
Skill 3 Consulting	147		

Consider cross-matching your list of LinkedIn Connections with your prospecting or CRM database list.

Check out your own Social Selling Index https://www.linkedin.com/sales/ssi



1. Increase your Engagement Ratio – it is about you 'listening' as well as 'speaking' so be a 'Personal Encourager' and increase number of engagements per post you publish – people like it when you like their stuff! Even better if you Comment as well. Great if you can respond to all @Mentions, your Employer Content and it also helps the LinkedIn algorithm understand what you like. It may be helpful to ask to be an Administrator on the Company Page or at least an Analyst so you can see what is happening).



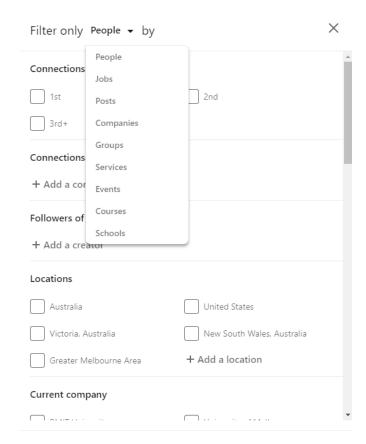
https://www.linkedin.com/pulse/where-can-you-find-warm-leads-linkedin-sue-ellson-2c

2. Search for people, content and companies



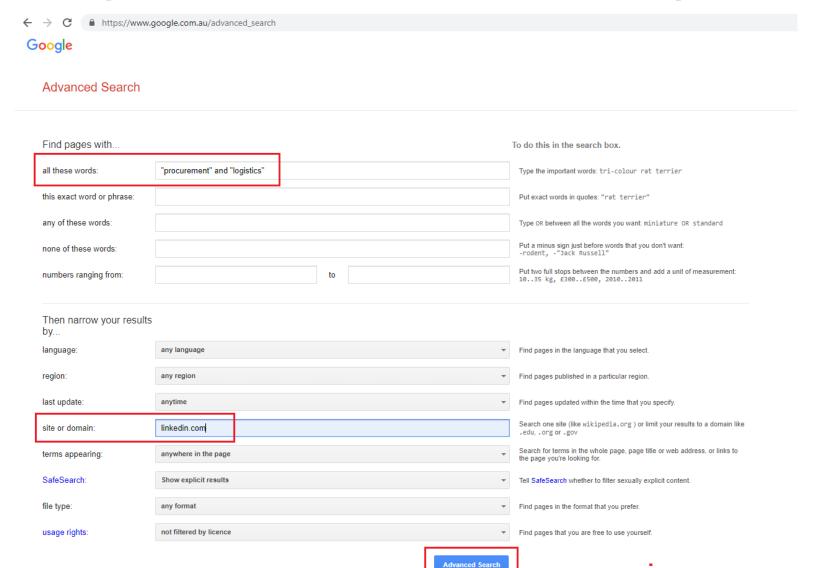
- once you type in a query in the search box, press Enter
- now you can see a lot more filters and then choose All filters too
- **people** connect
- **content** engage the longer the comments the better
- companies follow and engage, particularly those in your target audience

Remember to also use a Google Advanced Search https://www.google.com.au/advanced search







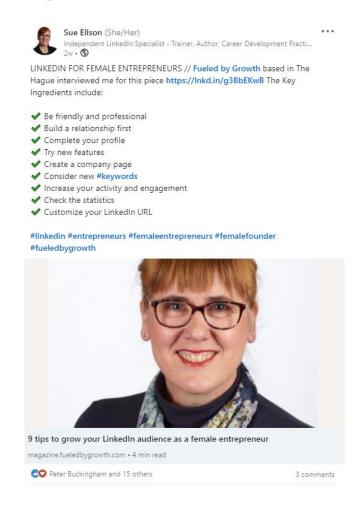




3. Incorporate various features into your LinkedIn Content Strategy – use relevant emojis (but not too many), use @mentions, #hashtags, add your video to YouTube, wait, edit the transcript and upload the .srt file so that you can have Captions on your video content (via desktop or laptop only), consider saving PowerPoint Presentations to PDF and upload a document (provides a slide show).

Consider

- events
- newsletters
- polls
- articles
- video
- audio



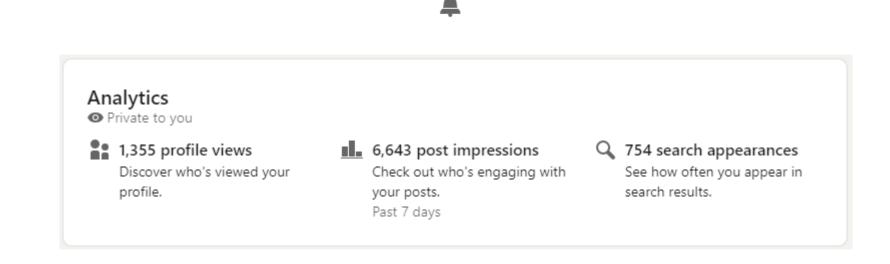
https://www.linkedin.com/pulse/20-ways-encourage-linkedin-post-go-viral-sue-ellson https://www.linkedin.com/pulse/how-write-search-engine-optimised-article-linkedin-sue-ellson



4. Update your Profile yearly – a lot can change in a year – remember to look at every section of your Profile and every setting as things do change and keep on top of your statistics too!

You can list some Positions in either 'Experience' and/or 'Voluntary Experience' depending on your Personal Objectives.

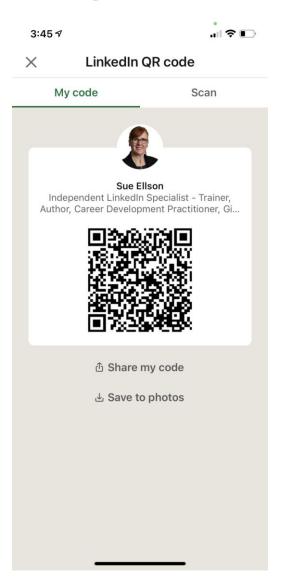
Make sure you reach out to your 'VIPs' at least once a year to maintain the relationship or visit their LinkedIn Profile or Company Page and click on the Notification Bell so you can be informed when they Post.





5. Add Connections – everyone you meet from now on and match it to your phone and other VIP contact lists – don't choose Connect or Follow, choose the three dots ... and Personalise the invite with a message about where you have met.

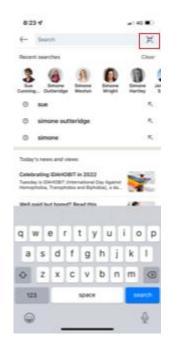
Connect with international people as well.





Connect with me on LinkedIn – part 1

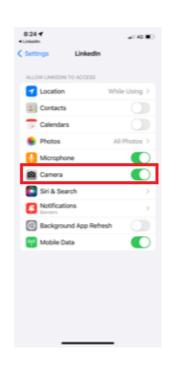












1. Open LinkedIn App and press in Search Box

2. Press dots on top right hand side of screen

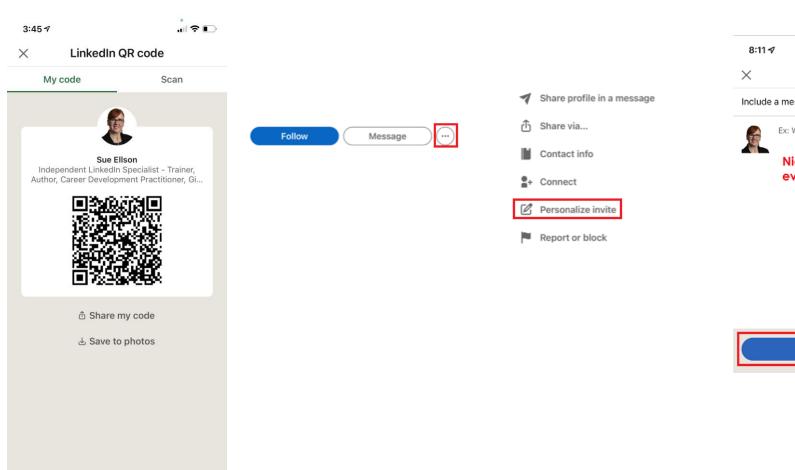
3. Press Scan

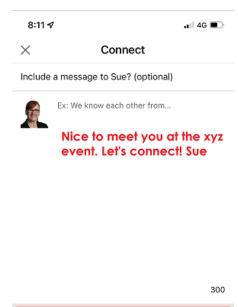
4. Press Enable Camera Access

5. Select Settings on your Phone

6. In LinkedIn Settings, turn on Camera

Connect with me on LinkedIn – part 2





Send Invitation

From now on, please connect with everyone you meet in person using your LinkedIn App on your phone

7. Use your phone to Scan this code on the screen

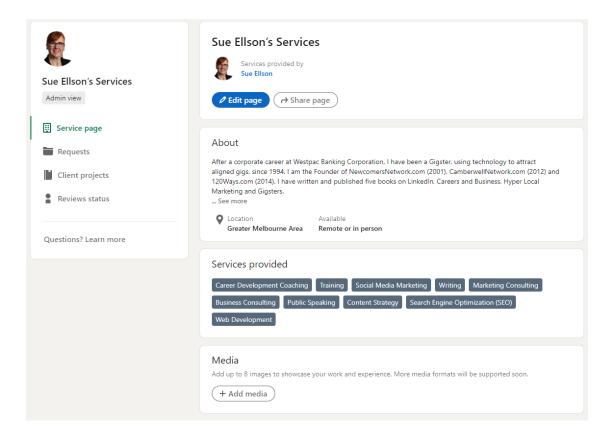
8. Press the three dots next to the Message button

9. Select Personalize Invite

10. Type up a brief message, Send Invitation to Connect



6. Set your goals – who do you want to reach, serve, support etc – decide on this before choosing what you publish on LinkedIn - fill in 'Open to – Providing Services' as well as 'Open to Work' if it is relevant





7. Abide by Social Media Policy – what Recommendations does your Employer or Professional Association have for your LinkedIn Profile?

Recommend being friendly and professional rather than personal.

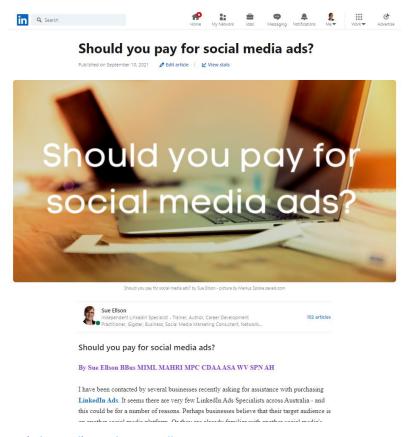
Have a strategy in place for negative trolls, nasty people, unwanted Connection requests and triggering comments.

Be respectful before you leave an organisation. Don't burn bridges, remain friendly. Ease the transition if at all possible.



https://www.linkedin.com/pulse/what-do-before-you-quit-your-job-sue-ellson https://www.linkedin.com/pulse/what-do-before-you-sack-someone-sue-ellson

8. Consider writing Articles – these can remain online indefinitely (but keep a copy) – even if you do not have a lot of experience, you can still be a part of the conversation



9. If you are going to be self employed or in business, review your entire online presence

- bring your story to life as only you know how
- you can start with a LinkedIn Profile and a free
 Google website, all for FREE

Join the dots between your website, social media, reviews, directory links and other links (including media and other websites where you are listed)

https://sueellson.com/blog/how-to-be-found-on-pageone-of-google-search-results-for-your-name-keywordsand-company

https://www.linkedin.com/pulse/google-my-business-free-website-seo-strategies-sue-ellson

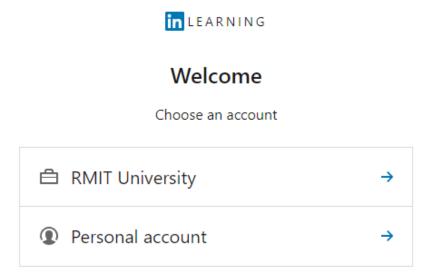


10. Remember that Consistency is Key, abide by the LinkedIn User Agreement and keep learning!

Provide continuous engagement (responding to all Comments where you are @mentioned if realistic), be on top of the latest features and make use of them to show your digital competency.

Cannot automate processes (people or tech) but can systemise. https://www.linkedin.com/legal/user-agreement

Keep learning – a student or local library card can give you free access to https://www.linkedin.com/learning micro credentials



Top 10 ways to manage your LinkedIn activity in 20 minutes per week



Top 10 ways to manage your LinkedIn activity in 20 minutes per week

- 1. Logon and engage with the Newsfeed
 8 minutes two reactions (likes) and one lengthy comment
- 2. Review and act upon your Notifications 2 minutes
- 3. Review and act upon your Network Connection requests, Event and Newsletter Invitations and Company Follow Invites – 2 minutes
- 4. Visit and Engage with the content of your Clients/Connections/School/Employer/Enterprise 2 minutes
- 5. Edit or update your own Profile or Settings
 1 minute
- 6. Post an item in the Newsfeed (curated or created)
 2 minutes (once every three months, publish an article)
- 7. Reflect on your statistics, activity and results and make plans for next week (consider providing endorsements, writing recommendations, giving kudos etc) 3 minutes





Where to from here?

Please choose three things from this session to do in three hours from now (or 3 days if you must)



Publications and Upcoming Events

Today's recording – LinkedIn for Sales People https://sueellson.com/blog/linkedin-for-sales-people

Publications

https://sueellson.com/publications

Presentations

https://sueellson.com/presentations

Video recordings

https://sueellson.com/videos

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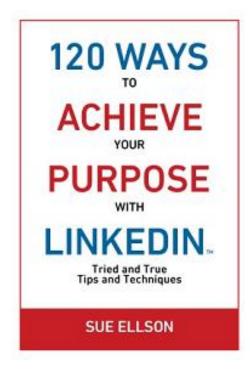
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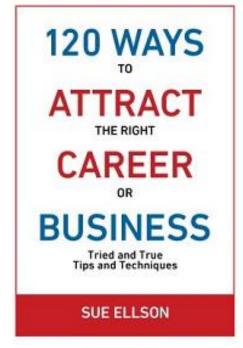


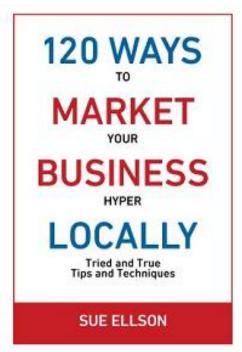
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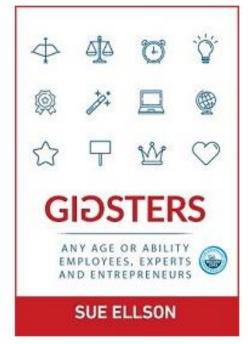
- LinkedIn for Medical, Health and Nursing Professionals 12pm 11 January 2023
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- LinkedIn for Teachers, Tutors and Training Professionals 12pm 13 September 2023
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- LinkedIn for Scientists and Technical Professionals 12pm 8 November 2023
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